



## METHODOLOGICAL ANNEX

# Online markets for illicit drugs in Georgia

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# Source code and data

Source code and data for replication and further analysis is available online at <u>GitHub</u>.

# **List of Acronyms**

HTML	Hypertext markup language				
CSV	Comma separated values				
SQL	Server query language				
EUR	European euro				
ВТС	Bitcoin				
RUB	Russian ruble				
MDMA	3,4-Methylenedioxymethamphetamine, a synthetic empathogen–entactogen and				
	stimulant. Known as ecstasy in tablet form.				

## Introduction

This document presents details of the methodology applied in "Online markets for illicit drugs in Georgia". It addresses readers of the study, as well as researchers in the field. It is concerned primarily with detailing the study's approaches, and in examining the strengths and limitations of the methodological choices made. Given that the analysis presented in the study is largely descriptive, this document is focused on steps undertaken prior to analysis, specifically with regard to data collection (scraping and parsing) and processing (sales estimation and substance labelling).

#### **Differences with other studies**

The methodology used for this study differs from similar research<sup>1–4</sup> with regard to its approach to scraping, parsing, sales estimation and substance labelling. These difference stem in part from opportunities and limitations in Matanga's site structure, and from a subsequent requirement for a high-frequency data collection. Differences also however stem from the fact that this report was originally envisaged as a being based on a small, time-limited snapshot of the Matanga platform, which has since grown substantially over time. A summary of differences between established approaches and those found in this study are outlined below.

Table 1: Differences with other studies

Area	Approach used in literature	Approach in this study		
Sales estimation	User feedback	Cumulative difference algorithm		
Scraping and	Web crawling	Iterative scraping		
Parsing	Two-step storing and parsing of	Simultaneous scraping and parsing,		
	source HTML	with source HTML discarded		
Substance labelling	Vendor categorization	Rules-based labelling with human		
	Machine learning algorithm	intervention		

This document beings with a brief overview of the dataset from which the study is drawn and a description of key steps in data processing. Following which, it examines each of the above areas, detailing points of divergence with other studies and evaluating the respective strengths and limitations of the choices made. It is also intended as a learning document, highlighting (where relevant) where future studies of the Matanga platform may improve upon the approaches outlined herein.

## The Data

The dataset for the study is derived from a 194-day scrape of the Matanga platform, undertaken between February 5 and August 16, 2020. Descriptive analysis in the report is based on a dataset derived from the web scraping process. The full dataset comprises over 116 thousand records, each an observation of one of 1,480 unique listings. Analysis was performed only on substance data, ignoring 71 non-substance listings (including 7 multi-substance "combo" listings).

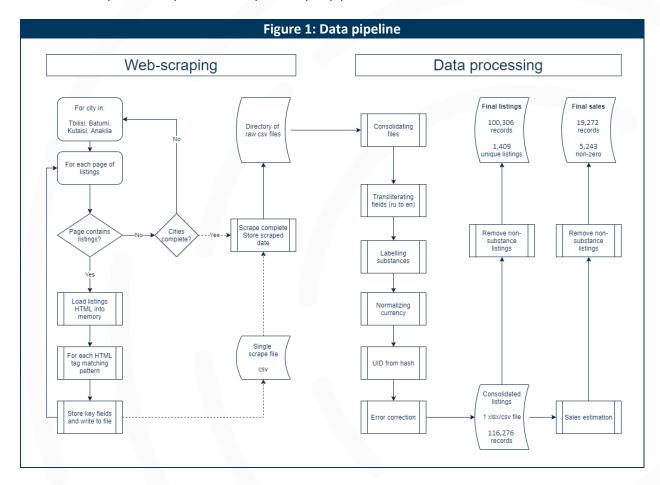
Table 2: Summary of records collected during scraping

	Unique records			Total Records		
	Non-Drug	Drug	All	Non-Drug	Drug	All
Collection only	42	1,016	1,058	5,818	44,797	50,615
Pre-order only	28	248	276	9,102	39,699	48,801
Both	1	145	146	1,050	15,810	16,860
All	71	1,409	1,480	15,970	100,306	116,276

Sales estimations (see *Sales Estimation*) were then performed on the above dataset, reducing the unit of observation from unique listing per scrape to unique listing per day. Sales estimation was performed only on substances listed as ready for collection discarding pre-order listings (see *Collection and Pre-order*). The resulting dataset containing 19,272 listing-day observations, of which 5,243 were non-zero – i.e. containing a day in which a listing is estimated to have resulted in one or more transactions.

## **Data Pipeline**

Two key groups of processes were undertaken prior to analysis: web-scraping, by which data was systematically gathered from the Matanga platform; and data processing, through which the data was consolidated, cleaned, and labeled, and sales estimated. The figure below (*Figure 1*) provides an overview of the most important steps within the pre-analysis pipeline.



#### **Web-Scraping**

The study is based on the analysis of data downloaded from the Matanga platform. The approach has been used by numerous other researchers as a basis for the study of cryptomarket behavior.<sup>1–4</sup> Webscraping (or scraping) is typically a two-part process. First HTML data is downloaded from a web page, often controlled by software to automatically iterate through URL permutations or to follow links to new pages. Secondly, the resulting data is then parsed to extract meaningful fields from HTML tags, e.g. price, substance description, available packages, and then stored for subsequent analysis.

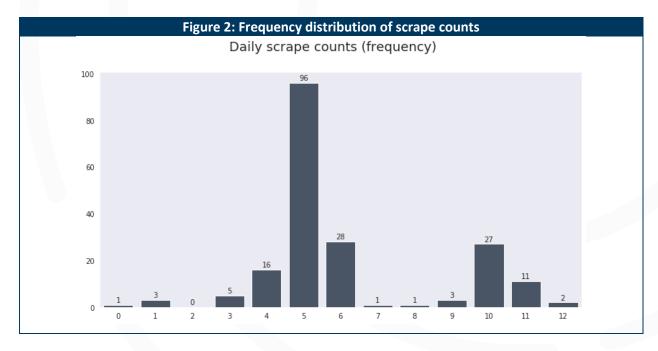
#### Scraping

Scraping was conducted using Python, with a modified version of the Selenium web testing framework used to access the site via Tor.<sup>5</sup> Scraping was undertaken iteratively, drawing down responses for each Georgian city and paging through results before ceasing upon an empty response (see *Figure 1*).

The scraper did not attempt to use site defined categories to label substances (see *Substance Labelling*), which would have required another level of iteration, i.e. through each page for each category for each city. This approach may have resulted in a simpler labelling process but would have also resulted in significantly more requests to the site, increasing scrape duration, and the likelihood both of administrator intervention and encountering a periodic server error.

The iterative approach outlined above stands in contrast to other studies which have used automatic link following (crawling). The iterative approach was chosen for its simplicity and speed, and because a whole-site scrape was not desired.

Scraping lasted on average four minutes and fifteen seconds. Scrapes were scheduled to run four hours after the completion of the previous iteration. An exponential back-off was applied in case of periodic scrape failure due to site downtime. A typical day contains five scrapes, although throughout the course of the study, the number of daily scrapes ranged from none to 12.



Minor changes to scraper code were periodically required in response to changes in the site structure or to circumvent anti-scraping mechanisms. Downward variation in scraping frequency resulted from unanticipated downtime due to server errors or scraper maintenance. Only one day of complete downtime was experienced, on June 4, 2020. Three further days saw only one scrape conducted: May 17, July 19, and August 8.

Upward variation resulted from testing following maintenance. Additional scrapes were not discarded following testing, given that the sales estimation algorithm's cumulative structure results in higher accuracy estimates through a lower likelihood of missing resupplies. This may have resulted in slightly upward biased results on days with higher scrape volumes (see *Estimation*).

#### **Parsing**

Parsing was conducted using the Python library, BeautfiulSoup<sup>6</sup> with the resulting output saved in CSV format. Scraping and parsing were conducted simultaneously. In contrast to other studies, raw HTML was discarded and not saved for further analysis. Storage of raw HTML is preferable, as it provides an additional layer of replicability, and enables sophisticated debugging, and alternative approaches to parsing to be applied retroactively. This approach does however entail overheads to scraping speed and a requirement for large volume storage, particularly in the context of high frequency scraping.

The approach used in the study, whereby raw data was not saved, was informed by the fact that the study was initially limited in scope, with a large-scale long-term data collection effort not anticipated. The original research design foresaw a short-term scraping process, following which more robust scraping infrastructure would be developed. Factors including the outbreak of the Covid-19 virus resulted in updates to the scraper not being implemented, with the presented study based on the weaker one-stage process.

#### Conclusions

Scraping practices worked well on the limited study sample (i.e. Georgian listings). The high speed of scraping and low data requirements could potentially have translated into even higher frequency scraping than was undertaken. This noted, the approach saw tradeoffs in data completeness, with records outside of Georgia ignored. Furthermore, by ignoring self-categorization of substances, labelling was laborious and potentially more error prone.

Raw HTML data was discarded after each scrape. Limitations on parsing replicability are to some extent compensated for by the release of all source code and (parsed) data on GitHub.<sup>7</sup> This noted, the approach was taken resulted from convenience rather than design, and future studies of the Matanga process should be built upon a system whereby HTML data can be collected for future analysis.

Furthermore, the use of the CSV file format for storage of parsed data became challenging to maintain over time. CSV storage lacks many of the benefits of a robust database system (such as SQL), including multi-user access, versioning, speed, and easy integration into other data pipelines.

#### **Data Processing**

Data processing consisted of three core components: sales estimation, substance labelling, and datacleaning and normalization. This section briefly describes steps undertaken during the data cleaning and normalization process, before undertaking a detailed treatment of sales estimation and labelling.

#### Data cleaning and normalization

Prior to analysis, the collected data was cleaned and normalized to ensure consistency of key fields and to address a small number of errors identified through manual review. This process included standardizing text fields into Latin script, normalizing currency in USD, creating unique listing identifiers, and manual intervention in case of error.

#### Standardizing text

Descriptive text fields used to identify substances (see *Substance Labelling*) are presented by vendors in a mixture of English, Russian and (in rare cases) Georgian languages – often using a mixture of languages within a single listing. To simplify manual data review and the substance labelling process, all listings were transliterated into Latin script prior to labelling.

#### Normalizing currency in United States Dollars

Listings are provided in at least two of a range of currencies, including US dollars (USD), Euros (EUR), Russian Rubles (RUB) and Bitcoin (BTC). Interestingly no listings were given in Georgian lari (GEL). Prices were standardized in USD, based on day-rate conversion from BTC where available and required (listings in USD were not converted). In the rare case that BTC was not given, day-rate conversion from EUR was used.

#### Unique identifier creation

Unique listing identifiers are not made available on the Matanga platform, presenting challenges in tracking listings over time. This issue was addressed through the creation of unique hash values for listings using Python's built-in hash function after the completion of substance labelling. Hashes were based on a tuple of the following fields: vendor code, city, transliterated free text description, substance labels (including group and type), and quantity offered (e.g. 1 gram).

#### Error correction

In rare cases, manual intervention was undertaken to address an error found in a listing or substance labelling. Specifically, one listing for a small quantity of cannabis saw the vendor present the USD value of their listing as BTC. This error was easily identified, as conversion from BTC to USD gave the listing a value in the hundreds of thousands of dollars. Errors in substance labelling were resolved as part of the substance labelling workflow (see *Figure 4*).

#### **Sales Estimation**

The Matanga platforms differs in structure to other cryptomarkets examined in subject literature, providing an opportunity for alternative approaches to sales estimation. The established standard for identifying transactions in cryptomarket research uses user feedback as a proxy for sales. This approach results out of necessity, as most platforms provide no information that can be used to reliably triangulate transactions. For most cryptomarkets, users are encouraged, and often required, to leave feedback on their purchases. Some customers, however, may be unwilling or neglect to do so. Various studies have estimated the coverage rate of the feedback approach to be between 71 and 88 percent. (1914).

In the case of the Matanga platform, three factors stemming from the site's structure led to the feedback approach not being used for this study. Firstly, and most importantly, Matanga listings provides vendor stock data, noting the number of packages ready for collection (готовых) and for pre-order (предзаказ) — see *Collection and Pre-order*, below. The presence of these two fields provides an opportunity for alternative, and potentially more accurate approaches to transaction estimation. The second motivation is that within the context of this specific site, the relationship between reviews and individual listings is unclear, with different quantities of the same substance (e.g. 1 and 10 grams of cannabis) apparently included in the same review set, complicating estimation. Finally, convenience was also a factor: access to customer feedback is available only to logged-in users, with automated login complicated by a CATCHPA, whereas individual listings (without reviews) may be accessed freely.

This novel site structure has informed the transaction estimation process, which utilizes cumulative difference in reported stock to gauge activity on the site (see *Estimation*). This design decision has also had implications for the scraping strategy (see *Scraping*), given that high-frequency scraping is required to make day-level transaction estimates.



#### Collection and Pre-order

Sales were estimated daily at the listing level through the observation of changes in the number of packages listed as ready for collection (готовых). Listings for pre-order (предзаказ) were not included in sales estimations as pre-order listings may represent anticipated, rather than actual stock; and as a reduction in pre-order values may indicate a number of possible outcomes, including transfer to collection stock, off-site sale,\* or personal consumption.

<sup>\*</sup> Off-site sale would remain of interest to the study, however no means exist through which such pre-order sales might be isolated from other possible explanations for a fall in pre-order numbers.

Pre-order only listings account for around a third of total unique listings and are typically four times larger in average daily USD value than ready listings. This noted, when exploratory analysis of pre-sale transactions was conducted using the sales estimation algorithm, total revenue from presale listings was found to be negligible at less than 1% of ready sales. That such a small number of sales are registered against pre-order listings also suggests that vendors may not update available quantities for pre-order listings in the same way they do collection, which reinforced the decision to ignore presale listings during estimation.

#### **Estimation**

The study estimates the number of sales made in a day for any given listing  $S_D$  based on the sum of the conditional cumulative difference between observations of stock available for collection at a given time  $\mathcal{C}_t$ . The number of observations in any given day n may vary depending on the number of scrapes conducted. Stock is carried forward from the previous day to ensure overnight sales are not missed, and accordingly  $\mathcal{C}_0 = \mathcal{C}_n$ .on the previous day. A conditional term  $\mathcal{C}_t < \mathcal{C}_{t-1}$  is used to identify and ignore cases in which stocks have been replenished (i.e. where an observation is greater than its preceding case).

The study thus estimates sales per day for an individual listing as:

$$S_D = \sum_{t=1}^{t=n} (C_{t-1} - C_t) \mid C_t < C_{t-1}$$

Restocking is problematic for the algorithm: where stocks have been replenished,  $C_t$  will include additional hidden packages which may potentially obscure sales if any are made in the intervening period. This risk increases with higher frequency sales, as sales will only be ignored where conducted in the period following a restock. Fortunately, around 55% of listings are never restocked, and of those that do restock frequency tends to be limited, averaging once every 6 days.

This risk diminishes with higher frequency scraping, as the time elapsed between each observation in which sales can be made decreases. High frequency scraping of once every four hours (around five times per day, accounting for scraping time) has been used to mitigate against the risk of missed transactions.

Bivariate OLS regression analysis was conducted to test for scrape frequency bias in the estimation algorithm. The estimation strategy has a small, but significant positive bias linked to scrape frequency:\* – i.e. days upon which larger numbers of scrapes have been conducted result in slightly increased sales estimations. This may be anticipated in the context of presumed underestimation in lower scrape count estimations and can be interpreted as a function of lower reliability for days with fewer scrapes.

#### **Conclusions**

This document presents a novel approach to sales estimation based on unique available data and limitations on established approaches in the context of the Matanga platform. The approach applied is likely more accurate than the use of user feedback for the Matanga platform specifically, given that feedback is consolidated for multiple quantities of substances. This noted, it is likely also an underestimation, and accordingly estimations should be considered as a floor.

Underestimation may occur as only presale listings have not been analysed, and as scraping may miss transactions conducted between scrapes. The extent of underestimation is difficult to measure. In exploratory analysis using the estimation algorithm, pre-order listings recorded negligible sales, however the accuracy of quantities reported by vendors for pre-order may be poor. Missed sales following restock may be less concerning given limited restock frequency and high scrape frequency. This noted, given that scrape frequency has a positive relationship with estimated sales, some transactions are likely to have been missed. Future studies may seek to increase scrape frequency to further mitigate against this problem.

#### **Substance Labelling**

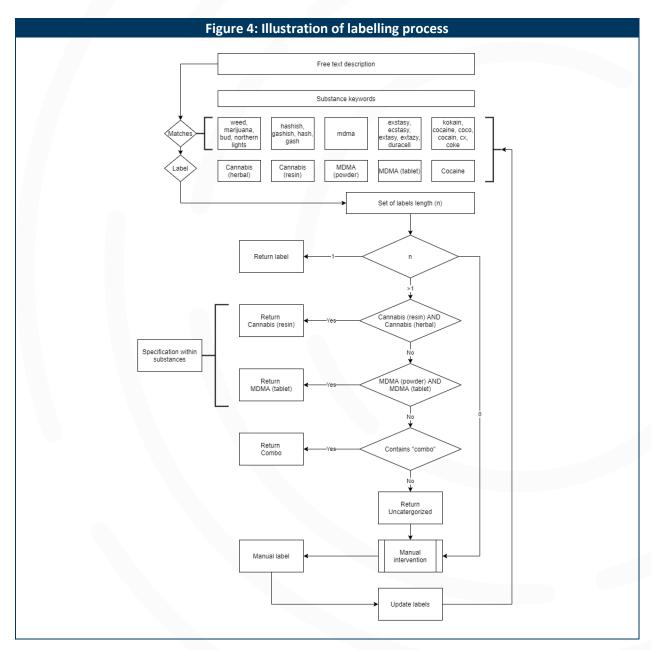
Per-substance analysis is contingent on a strong classification scheme, with each listing tied to a particular substance, a process which often requires translating unstructured free text into meaningful labels. Researchers have approached substance labelling in a variety of ways, often predicated on the information available on a site of interest.

All cryptomarkets provide some form of categorization of products offered, and where sufficient detail is provided, self-categorization is adequate for substance labelling. Large datasets of well-labelled listings have also been used to develop machine learning models for categorization, for example by Soska and Christin (2015).<sup>4</sup>

<sup>\*</sup> CI 95% [0.053,0.117],  $p \le 0.001$ ,  $R^2 = 0.005$ 

#### **Approach**

In the case of Matanga, despite good granularity in available substance listings, the study prioritized reliability and frequency of scraping over the collection of labelled data (see *Scraping*). Additionally, the ability to construct a machine learning algorithm to classify substances was constrained by the absence of a large, well-labelled dataset in the Russian language, and by the mixing of English, Russian and Georgian languages in free text descriptions. Accordingly, an approach based on interpretation of free-text descriptions was adopted. The labelling approach combines a rules-based algorithm based on keyword matching with manual intervention.



Entries were first examined for keyword matches from a dataset compiled by the researcher (available on GitHub).<sup>7</sup> Where a single match was found, the substance was assumed to be classified, where no match was found the substance was returned as unclassified. The most problematic component of algorithm design was in dealing with two or more matches. In many cases, multiple matches indicated a specification of a type of substance. For example, "5x Extasy [sic] Duracell 280mg MDMA" matches both "ecstasy" (MDMA in tablet form) and "MDMA" (a keyword for MDMA in powder form), however the listing clearly relates to the tablet form. In such instances, rules were specified to select the more specific of the possible matches (e.g. ecstasy over MDMA, cannabis resin over cannabis). Infrequently, vendors also offered "combos", or deals of multiple types of substances. Where possible, such instances were again identified through rules for dealing with multiple matches.

Where listings remained unidentified at the end of this process, they were output to a file for manual checking by the researcher. Following manual categorization, keywords were updated to account for new products appearing on the market or novel misspellings.

The process was designed with a short-term study in mind and scaled poorly. Substantial manual intervention by the researcher was required to ensure the accuracy of labelling and to update keywords for each new batch of data. This not only proved time consuming, but also prohibited real-time data analysis, which would be a valuable tool in future studies.

Furthermore, the keyword list for certain categories of products (notably cannabis) rapidly grew to a size at which mislabeling through collision with other substances became a substantial risk. This problem was most pronounced when differentiating between herbal cannabis and cannabis resin. Cannabis is frequently advertised by strain (e.g. Northern Lights, Gorilla Glue) with hashish derivatives of a given strain not always explicitly identified as such.

#### **Conclusions**

The rules-based substance labelling process utilized in the study facilitated rapid and reliable data collection but required substantial researcher intervention when scaled. Future studies may accept tradeoffs for scrape frequency and reliability, performing larger scrapes in order to collect category listings. Alternatively, the textual and numeric data (notably price) assembled in this study may present the foundations of a training set for sophisticated ensemble machine learning models. Such models may be made more reliable by inclusion of other data, such as price.

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